Introduction4	4
Map Tab	5
Changing and Printing the Map View	5
Bookmarks Dropdown	7
Navigating to a Bookmark	7
Adding a Bookmark	7
Deleting a Bookmark	3
Searching for an Address	9
Control Panel Overview	9
Finding a Vehicle's Current Location	C
Viewing Vehicle History	J
Sending a Vehicle Command	1
Locating an Address from the Map	2
Creating a Landmark from the Map	3
Editing a Landmark from the Map14	4
Editing a Vehicle from the Control Panel	4
Reading the Miniature Dashboard	5
Finding the Nearest Vehicle to a Point	ô
Dispatching a Vehicle	7
Dashboard Tab18	3

Adding Widgets to the Dashboard	18
Editing a Widget	19
Printing the Dashboard	19
Alerts Tab	20
Types of Alerts	20
Viewing Alert History	21
Filtering the Alert History	21
Clearing Filters from the Alert History	22
Creating and Scheduling an Alert	22
Editing an Alert	23
Reports Tab	25
Types of Reports	25
Filtering the Report History	26
Clearing Filters from the Report History	27
Generating a Report	27
Scheduling a Report	28
Saving a Report	29
Sending a Report	29
Creating a Landmark from a Report Map	30
Deleting a Report	31
Admin Tab	32
Devices	32
Creating a Vehicle	33
Editing a Vehicle	34
Bulk Editing Vehicles	35
Unlinking a Vehicle from a Device	36
Creating a Vehicle Group	37
Adding a Driver	38
Editing or Deleting a Driver	38

Creating a Landmark from the Admin Tab	39
Editing a Landmark	40
Importing Landmarks	41
Exporting Landmarks	42
Bulk Editing Landmarks	42
Creating a Landmark Group	43
Creating a User	44
Editing a User	44
Bulk Editing Users	45
Adding a User Access	46
Editing a User Access	47
Adding a User Role	48
Editing a User Role	49
Removing a Recipient	50
Messaging Tab	51
Changing the Map View	51
Jobs & Messaging Control Panel	52
Adding a Job	53
Sending a Message	54
Jobs Log	55
Editing or Deleting Jobs	55
Importing Jobs	56
Exporting Jobs	56
Messages Log	57
Viewing Message History and Sending Messages	57
Exporting Messages	58
Fuel Card Add-On	59
Driver ID Add-On	60

v2.5 User Guide

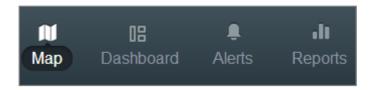
Thank you for choosing our GPS tracking solution for your fleet and asset tracking needs. Our goal is to help you streamline and maximize the resources you already have.

As part of our continued efforts to keep you at the forefront of GPS fleet and asset tracking technology, we are pleased to offer this User Guide. This guide lists and describes all of the features that are available in your GPS Tracking system.

We hope you take advantage of the information that is available at your fingertips to make your operations even more efficient. If you have any questions regarding any of these features, please contact your customer support team.

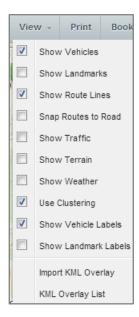
Map Tab

These actions are available under the *Map* tab



Changing and Printing the Map View

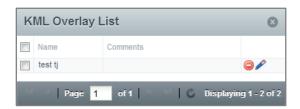
1. Select the View dropdown from the upper left corner of the map



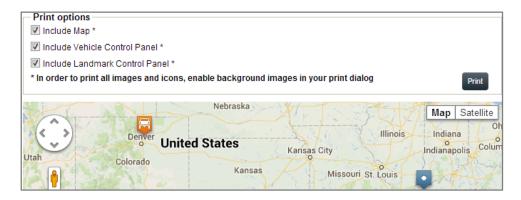
- 2. Use the checkboxes to select the level of detail displayed on the map
 - a. Show Vehicles shows vehicles on the map
 - b. **Show Landmarks** shows landmarks on the map
 - c. Show Route Lines shows the route lines taken by a vehicle
 - d. Snap Routes to Road aligns the route information to existing roads
 - e. **Show Traffic** shows current traffic information, which may not match conditions at the time a route was taken
 - f. **Show Terrain** shows terrain information
 - g. **Show Weather** shows current weather information, which may not match conditions at the time a route was taken
 - h. Use Clustering displays vehicles in small groups that separate when a user zooms in
 - i. Show Vehicle Labels shows vehicle label information on the map
 - j. Show Landmark Labels shows landmark label information on the map
 - k. Import KML Overlay Opens the Import KML Overlay window



- i. The required fields are marked with a *
- I. KML Overlay List opens the KML Overlay List window



- i. This lists all KML overlays on the account. They can be deleted or edited using the buttons to the right
- ii. The checkboxes to the left of the overlay list can be used to select which overlays to display
- 3. The *Print* button opens the *Print Options* window



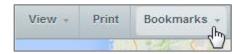
- 4. By default, this window contains the current map view, *Vehicle Control Panel* and *Landmarks Control Panel*
- 5. Use the checkboxes to choose which panels to include

Bookmarks Dropdown

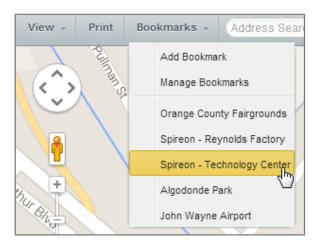
The Bookmarks dropdown allows you to save specific map views for future access.

Navigating to a Bookmark

1. Click the **Bookmarks** dropdown in the upper left of the map

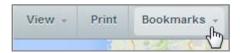


2. Select a bookmark from the dropdown

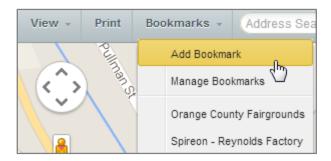


Adding a Bookmark

- 1. Navigate to the map view you would like to save
- 2. Click the Bookmarks dropdown in the upper left of the map



3. Select Add Bookmark to open the Add Bookmark window



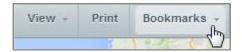
4. Choose a name for your Bookmark



5. Click Save. The bookmark will be added to your account

Deleting a Bookmark

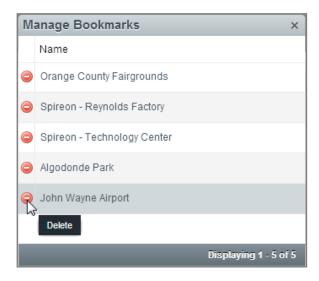
1. Click the Bookmarks dropdown in the upper left of the map



2. Select *Manage Bookmarks* to open the *Manage Bookmarks* window



3. Click the **Delete** icon ((©)) next to the Bookmark you want to remove



4. In the **Delete Bookmark** window, click **Yes**. The deleted bookmark will be removed from your account



Searching for an Address

1. Enter a street address in the *Address Search* field at the top left of the map



2. Press *Enter*. The map will re-center to the address provided

Control Panel Overview

- 1. The control panels are located to the left of the map
- 2. The *Vehicles* control panel displays all vehicles
 - a. This panel can be used to locate, edit, search for, or dispatch to a vehicle

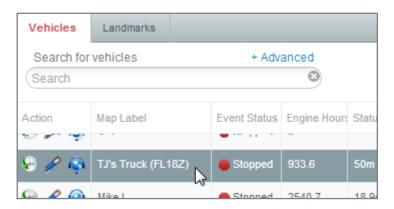


- 3. The *Landmarks* control panel displays all landmarks a. This panel can be used to locate, edit or search for a landmark



Finding a Vehicle's Current Location

- 1. In the Vehicles control panel on the left side, click the vehicle that needs to be located
- 2. The map will re-center to that vehicle's current location

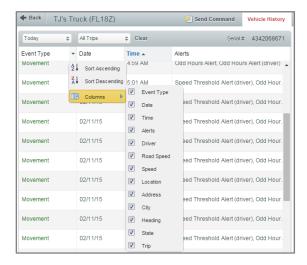


Viewing Vehicle History

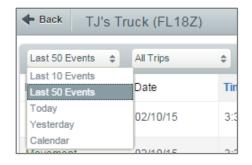
1. In the **Vehicles** control panel on the left side, double click the vehicle or click the **Show history** for [Map Label] icon (to open the **Vehicle History** tab

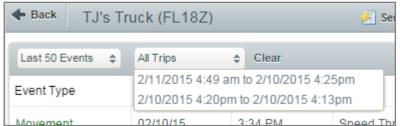


- The Vehicle History tab displays the Event Type, Date, Time, Alerts, Driver, Road Speed, Speed, Location, Address, City, Heading, State and Trip for all events displayed, and refreshes the displayed data when the map refreshes
- 3. Columns can be sorted by clicking on the header or using the arrow to the right of each column header
- 4. Choose which columns to display using the arrow to the right of the column header

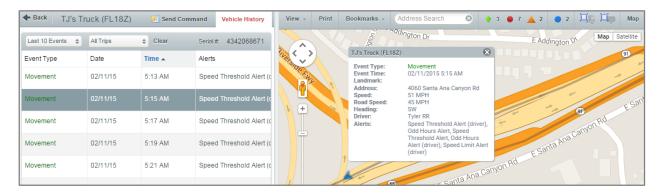


5. Use the dropdowns in the upper left corner to customize the number of events and trip(s) displayed in the grid





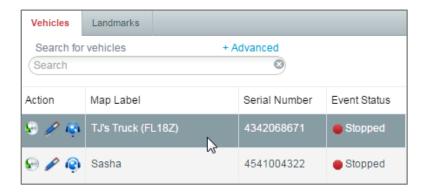
6. Selecting an event from the vehicle's history displays that event on the map



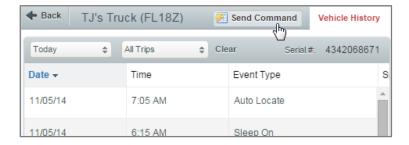
Sending a Vehicle Command

Vehicle commands allow you to proactively communicate with your vehicles, without waiting for a scheduled communication. Today, *Locate* is the only available command.

1. Double-click a vehicle in the Vehicles grid



2. Click Send Command



In the Send Vehicle Command window, select a command from the dropdown, then click the Send Command button





4. Once the vehicle responds to the command, the data appears in the Vehicle History grid

Locating an Address from the Map

1. Right-clicking anywhere on the map provides you with the precise latitude and longitude coordinates and the closest address.

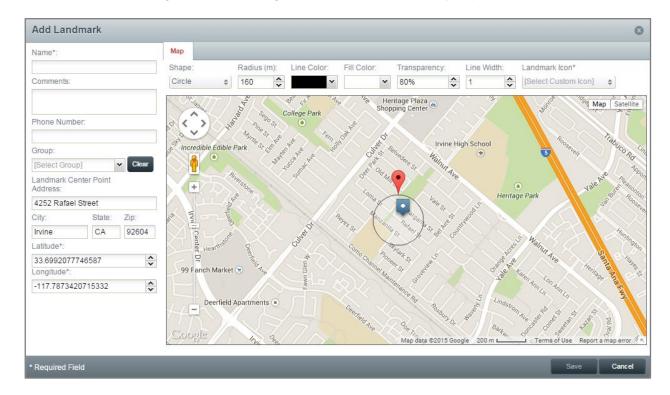


Creating a Landmark from the Map

1. To create a landmark from the map, right-click on map and select Add Landmark



- 2. This opens the Add Landmark window
- 3. Fill out the required fields, marked with a *, and select a *Landmark Icon* from the dropdown a. *Latitude* and *Longitude* will be automatically filled in with the coordinates that were clicked
- 4. Fill out the remaining fields, and assign the landmark to a *Group* (optional)

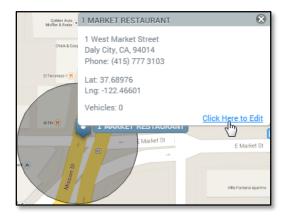


Editing a Landmark from the Map

To edit a landmark from the map, click the landmark's map marker to open the Landmark
 Details popup



2. Click the *Click Here to Edit* link in the bottom right of the popup to open the *Edit Landmark* window



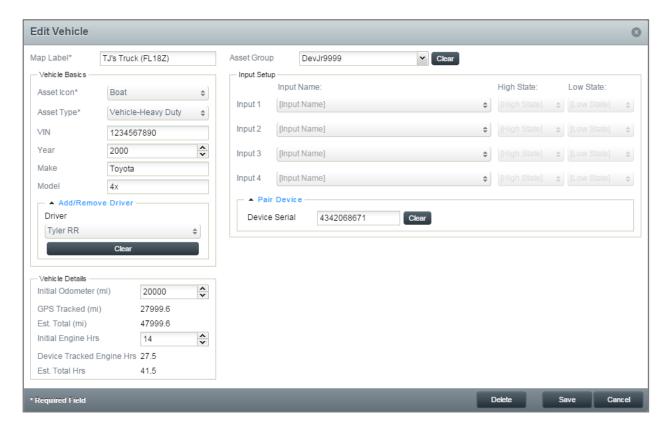
3. Make your desired changes to the landmark, then click Save

Editing a Vehicle from the Control Panel

1. In the **Vehicles** control panel on the left side, click the **Edit [Map Label]** icon () to open the **Edit Vehicle** window



- 2. The *Edit Vehicle* window allows revision of all vehicle information
 - a. Required fields are marked with a *



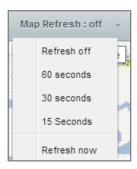
Once editing is complete, click Save

Reading the Miniature Dashboard

1. There is a miniature Dashboard in the upper right corner of the map



- 2. The green arrow () shows the number of vehicles currently moving
- 3. The red octagon () shows the number of vehicles currently stopped
- The orange triangle (shows the number of vehicles currently idling
- 5. The blue circle () shows the number of vehicles with active inputs
- 6. The truck icon ()resizes the map to include all vehicles and resets any selected miniature dashboard filters
- 7. The boundary icon ()resizes the map to include all landmarks
- 8. Clicking any icon resizes the map to all applicable vehicles or landmarks and filter the **Vehicles** control panel
- 9. The *Map Refresh* dropdown allows you to change the map data refresh rate



Finding the Nearest Vehicle to a Point

1. Right click on the map and select Nearest Vehicle



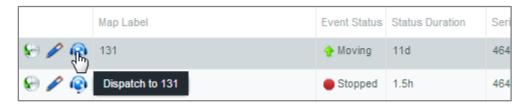
2. This adds a *Distance To* column to the *Vehicles* control panel



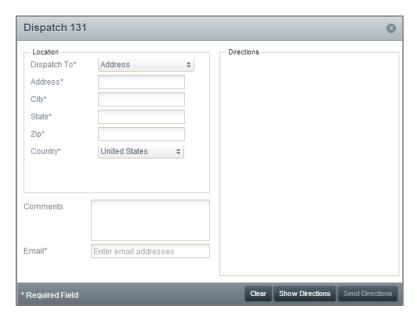
3. The Clear Nearest Vehicle button clears the Distance To column

Dispatching a Vehicle

1. In the **Vehicles** control panel on the left side, click the **Dispatch to [Map Label]** icon () next to the vehicle being dispatched



2. This opens the *Dispatch [Map Label]* window



- 3. Select from the dropdown to choose whether to dispatch to an *Address*, a *Landmark* or *Coordinates*
 - a. If dispatching to an address, enter the Address, City, State, Zip and Country
 - b. If dispatching to a landmark, choose from the *Landmark* dropdown
 - c. If dispatching to coordinates, enter the Latitude and Longitude

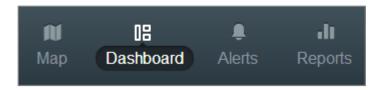


- 4. If necessary, enter any *Comments*
- 5. Specify the recipient's email address
- 6. Click Show Directions

- a. Review all directions for accuracy prior to dispatching the vehicle7. Click **Send Directions**

Dashboard Tab

The actions are available under the **Dashboard** tab



Adding Widgets to the Dashboard

1. To add a widget graph to the **Dashboard**, click the **New widget** button in the upper right



- 2. Select a widget to create:
 - a. **Distance Traveled** shows how far the selected vehicles traveled during the selected timeframe
 - b. **Engine Hours** shows how many engine hours the selected vehicles logged during the selected timeframe
 - c. *Hard Acceleration* shows how many Hard Acceleration events occurred for the selected vehicles during the selected timeframe
 - d. *Hard Braking* shows how many Hard Braking events occurred for the selected vehicles during the selected timeframe
 - e. *Idle* shows how many minutes each selected vehicle was idling during the selected timeframe
 - f. **Move Time** shows how many minutes each selected vehicle was moving during the selected timeframe
 - g. **Speed Limit** shows how many times each selected vehicle exceeded the posted speed limit during the selected timeframe
 - h. **Speed Threshold** shows how many times each selected vehicle exceeded the user-created speed threshold during the selected timeframe
 - i. **Stops** shows how many times each selected vehicle stopped during the selected timeframe



3. Click *Create* to create the widget

Editing a Widget

1. Click the Configure button at the top right of the widget you want to edit

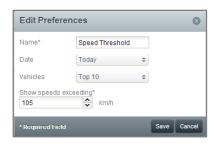


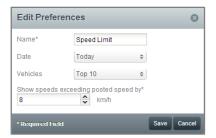
2. This opens the Edit Preferences window





- 3. This allows you to change the Name, Date and Vehicles shown in the widget
 - a. Note: The **Speed Limit** and **Speed Threshold** widgets have an option that allows you to narrow the vehicles displayed by how far they were over the speed limit or threshold





4. Click Save

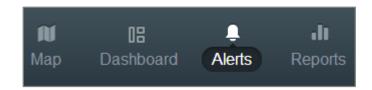
Printing the Dashboard

1. Click the **Print** button at the top right to print your current Dashboard view



Alerts Tab

These actions are available under the *Alerts* tab



Types of Alerts

Hard Braking & Acceleration Alert

Sends an alert when the selected vehicle(s) stop or accelerate very suddenly. The exact measurements for these alerts are determined by the *Vehicle Type*, as defined by the *Vehicles* menu under the *Admin* tab

Idle Alert

Sends an alert when the selected vehicle(s) have been idling more than a set number of minutes

Input Alert

Sends an alert when one of the customer-defined inputs is active or inactive

Landmark Arrival/Departure Alert

Sends an alert when the selected vehicle(s) enter or leave the selected landmark(s)

Low Battery Alert

Sends an alert when the selected vehicle(s) battery power is lower than 11.6 volts

Maintenance Alert - Distance

Sends an alert that the selected vehicle needs maintenance after a user-defined number of miles or kilometers

Maintenance Alert – Engine Hours

Sends an alert that the selected vehicle needs maintenance after a user-defined number of engine operating hours

Maintenance Alert - Time Period

Sends an alert that the selected vehicle needs maintenance after a user-defined calendar schedule

Odd Hours Alert

Sends an alert if the selected vehicle(s) record an event outside of normal operating hours. Odd hours are set by the user

Power Reconnect Alert

Sends an alert when the selected device(s) power on after having completely lost power for a period of time

Speed Limit AlertSends an alert if the selected vehicle(s) exceeds the posted speed limit by more than the userdefined margin

Speed Threshold Alert

Sends an alert if the selected vehicle(s) exceeds the user-set maximum speed threshold

Stop Alert

Sends an alert when the selected vehicle(s) stop for more than a set number of minutes

Unauthorized Movement Alert

Sends an alert if the selected vehicle(s) record movement without the ignition being on

Viewing Alert History

- 1. The Alert History loads automatically when the Alerts tab is selected
- 2. This tab shows all alerts generated by all vehicles on the account, along with the **Details**, **Date/Time**, **Name**, **Alert Type**, **Vehicle**, and **Location**

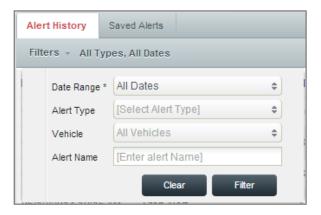


Filtering the Alert History

1. At the top left of the tab, click the *Filters* dropdown



2. Select your desired filters from the available options



3. Click *Filter*. The *History* tab will update with the filtered data



Clearing Filters from the Alert History

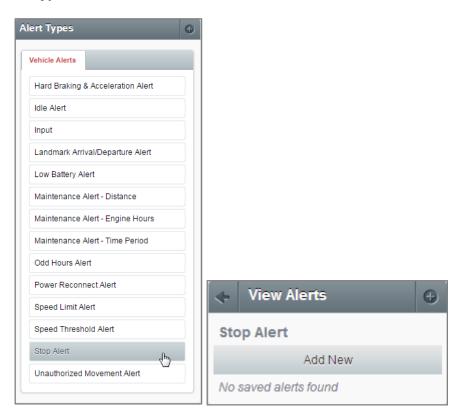
1. To clear your selected filters, click the *Clear Filtering* button () to the right of the filter selection



2. The *History* tab will refresh with no filters

Creating and Scheduling an Alert

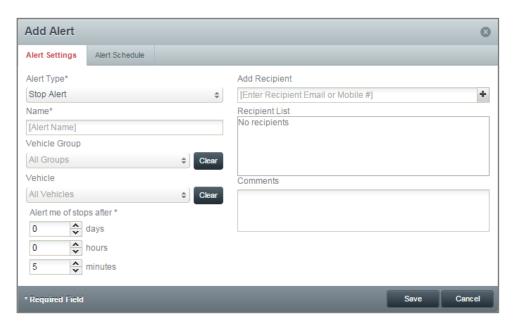
1. Select an Alert Type from the left side



- Click Add New to open the Add Alert window
- 3. Enter a *Name* for the alert
- 4. Select a Vehicle Group(s) and/or Vehicle(s) for the alert to be assigned to
- 5. Other information may be required, depending on the type of alert (e.g. Distance, Idle time, etc.)
- 6. Use the *Add Recipient* field to add emails or mobile numbers. Whenever this alert is triggered,

these recipients will be notified 7. Add *Comments*, if necessary

8. Use the *Alert Schedule* tab to define the days and hours during which the alert is valid (if applicable)



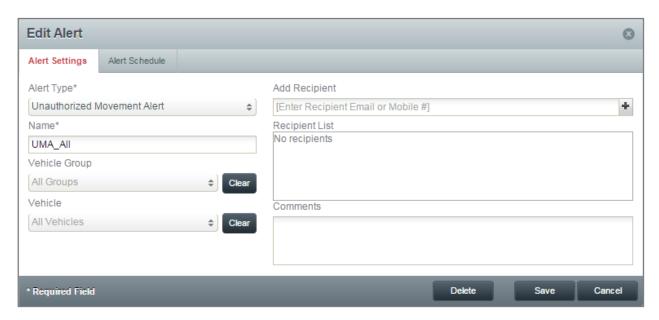
9. Click Save

Editing an Alert

- 1. Click the **Saved Alerts** tab to open the list of saved alerts
- 2. Double click the alert to be edited



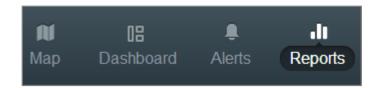
3. This opens the *Edit Alert* window



- 4. All fields can be edited, but the fields marked with a * must contain valid information
- 5. Click Save

Reports Tab

These actions are available under the *Reports* tab



Types of Reports

Alerts

Shows the total alerts sent to the selected vehicle(s), the most frequent alert sent, the time sent and the location the alert was generated. If multiple vehicles are selected, this report will also show the vehicle with the greatest number of alerts

Daily Details

Shows the stop time, move time, run time, idle time, total distance, number of stops, landmarks and inputs for each vehicle during the selected day. If a vehicle's information is expanded, this report will show the total values for previous days as well

Idle

Shows the amount of time a vehicle has been idling (ignition on without movement). When a group is expanded, specific information for each vehicle is displayed

Inactivity

Shows total inactivity time, total inactive vehicles, most inactive vehicle, average inactive time per group and average inactive time per vehicle. User specifies inactivity duration they would like reported. Each vehicle's group, inactivity start time, last driver, current location and inactivity duration are also shown

Inputs

Shows all of the Input Alerts for each vehicle during the specified reporting period. Input parameters are user-defined

Landmark Circulation

Shows the total visits, average visits per day, total duration of visits and average duration of visits for all selected landmarks. When expanded, specific data for each landmark is shown

Location History

Shows all events for each vehicle during the specified reporting period. Includes total number of events, total landmarks visited, distance traveled, average speed, highest speed for all vehicles. Each specific vehicle also shows date/time, type of event, drive, location, latitude, longitude, heading and speed

Maintenance

Shows all scheduled maintenance alerts by maintenance type and vehicle

State MileageShows the distance traveled in each state by any vehicle during the specified reporting period

Stops

Shows all of the stops that occurred for the vehicle(s) during the specified reporting period. When a group's information is expanded, specific vehicle data is shown. When a vehicle's information is expanded, specific data for each stop is shown

Trips - Consolidated

Shows a summary of all trips over a certain distance for each vehicle during the reporting period. Includes ignition on/off, move time, time ignition was on, idle time, distance, max speed and start/end address. In order for this report to work, the ignition wire must be connected

Workday Details Report

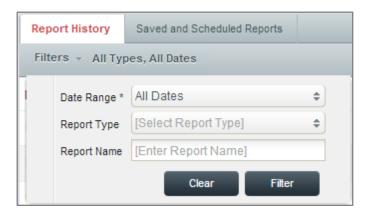
Shows start and end times, start and end addresses, elapsed time, move time, engine off time, idle time and off duty time for each vehicle on each day during the specified reporting period

Filtering the Report History

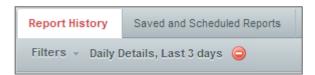
1. At the top left of the tab, click the *Filters* dropdown



2. Select your desired filters from the available options

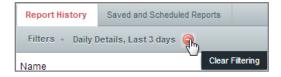


3. Click *Filter*. The *History* tab will update with the filtered data



Clearing Filters from the Report History

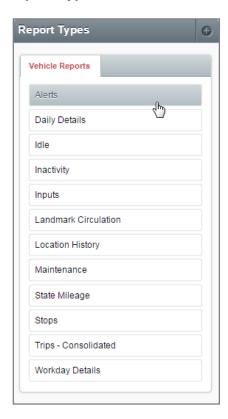
1. To clear your selected filters, click the *Clear Filtering* button ((a)) to the right of the filter selection



2. The History tab will refresh with no filters

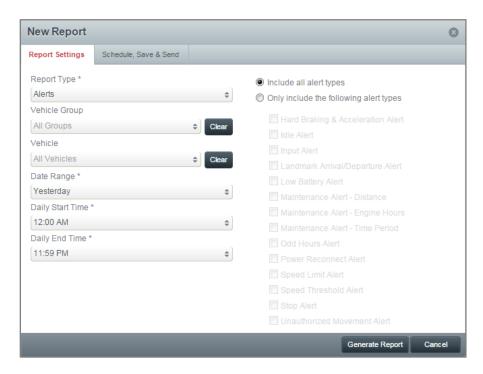
Generating a Report

1. Select a Report Type from the left side





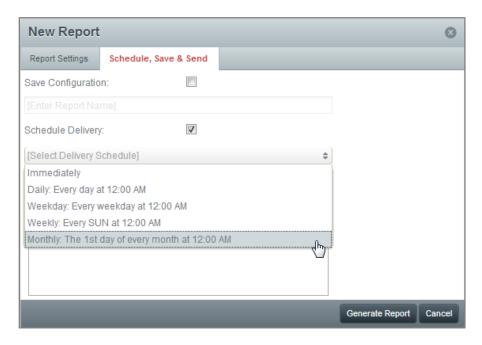
- 2. Click Generate Report to open the New Report window
- 3. In the **New Report** window, specify all required information (e.g. **Vehicle Group(s)**, **Vehicle(s)**, **Date Range**, **Daily Start Time** and **Daily End Time**)
- 4. If applicable, select other options (e.g. types of alerts, length of Idle events, length of Inactivity, Landmark Group, etc)



5. Click Generate Report

Scheduling a Report

- 1. In the New Report window, click the Schedule, Save & Send tab
- 2. Click the check box next to Schedule Delivery
- 3. Use the **Schedule Delivery** dropdown to select a frequency for the report to be run
- 4. Use the *Report Format* dropdown to choose a file format for the report



5. Click Save Report or Save & Generate Report

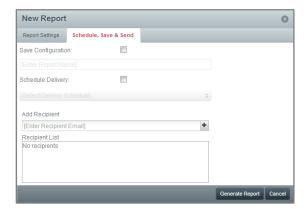
Saving a Report

- 1. In the Schedule, Save & Send tab, click the check box next to Save Configuration
- 2. Enter a name for the selected report parameters
- 3. Click Save Report
- 4. This report can now be run at any time by selecting the type of report from the left side, then choosing from the *Saved reports* list



Sending a Report

- 1. In the New Report window, click the Schedule, Save & Send tab
- 2. In the *Add Recipient* field, enter the recipient email address(es)



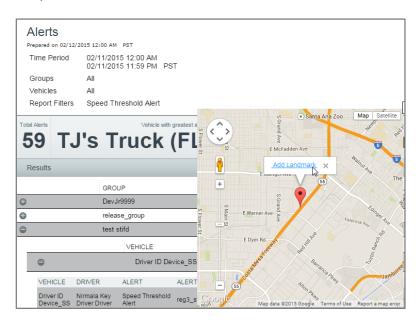
3. Click **Generate Report**

Creating a Landmark from a Report Map

1. Click a *Location* link in any applicable report



2. When the event's location data is displayed, click the icon in the center of the map, then click **Add Landmark** to open the **Add Landmark** window



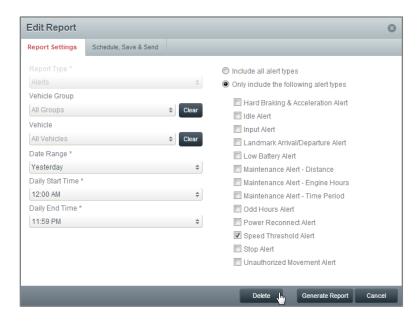
3. Fill out the Add Landmark window and click Save

Deleting a Report

1. Click the *Edit* icon () next to the report you would like to delete

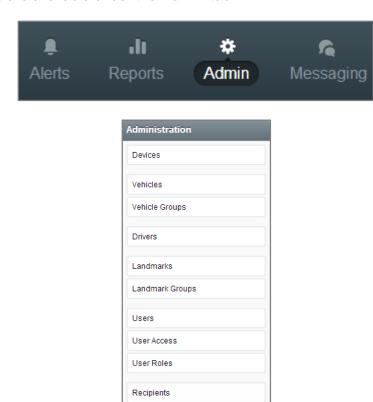


2. In the *Edit Report* window, click the *Delete* button



Admin Tab

These actions are available under the *Admin* tab



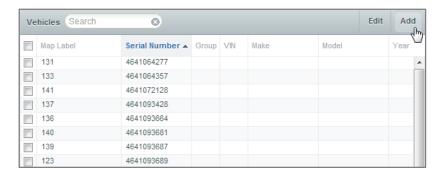
Devices

- 1. Select **Devices** from the left side
- 2. The **Devices** list shows all devices on the account
- 3. The **Association** dropdown in the upper right corner allows you to filter the list by devices **Linked** to a vehicle and devices that are **Unlinked**

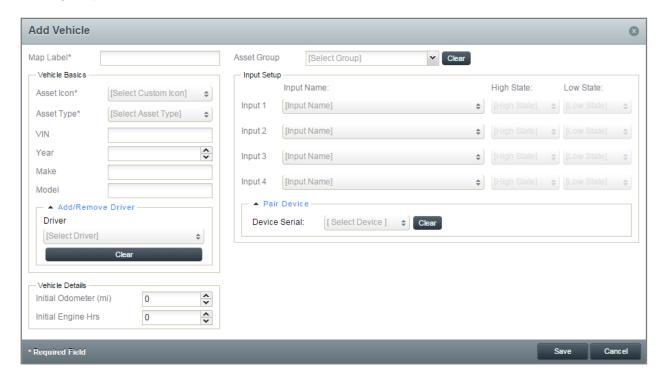


Creating a Vehicle

- 1. Select Vehicles from the left side
- 2. Click Add



- 3. This opens the Add Vehicle window
- 4. Fill out the required fields, marked with a *
- 5. Fill out the remaining fields and assign the vehicle to a *Group* (optional)
 - a. Note: If a vehicle is not paired with a device, it will not appear on the map
- 6. Assign *Inputs* to the vehicle (optional)



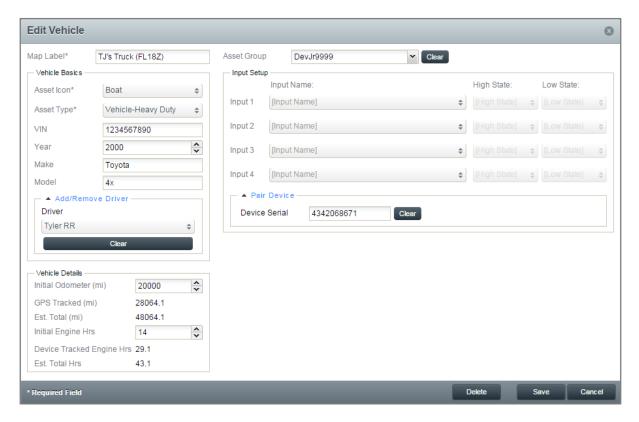
7. Click Save

Editing a Vehicle

- 1. Select Vehicles from the left side
- Double-click the vehicle to be edited, or click the checkbox next to the vehicle to be edited and click *Edit*



- 3. This opens the *Edit Vehicle* window
- 4. From this window, all elements of the vehicle can be edited



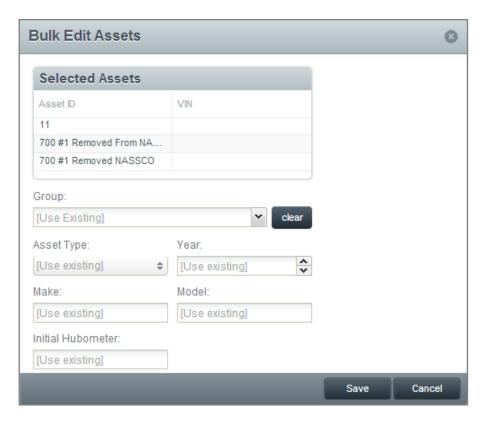
- 5. Click Save
- 6. Click **Delete** to permanently remove a vehicle from your account

Bulk Editing Vehicles

- 1. Select Vehicles from the left side
- 2. Click the checkboxes next to all vehicles to be edited, then click *Edit*



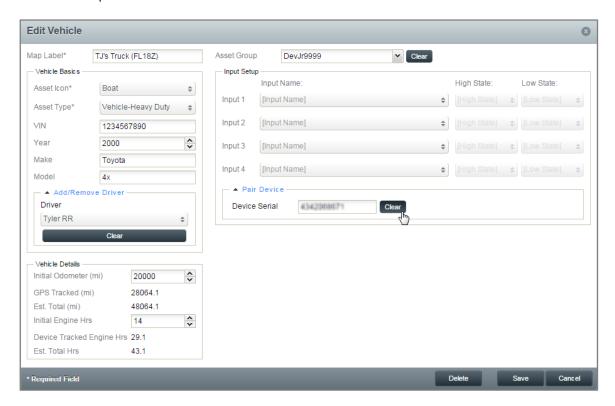
- 3. This opens the Bulk Edit Assets window
- 4. From this window, *Group*, *Asset Type*, *Year*, *Make*, *Model* and *Initial Odometer* can be changed for all selected vehicles



5. Click Save

Unlinking a Vehicle from a Device

- 1. Devices can be disassociated from their assigned vehicle.
- 2. Once a device and vehicle are disassociated, a new device and/or vehicle can be assigned
- 3. Under Vehicles on the left side, select a vehicle from the list
- 4. Click *Edit* to open the *Edit Vehicle* window



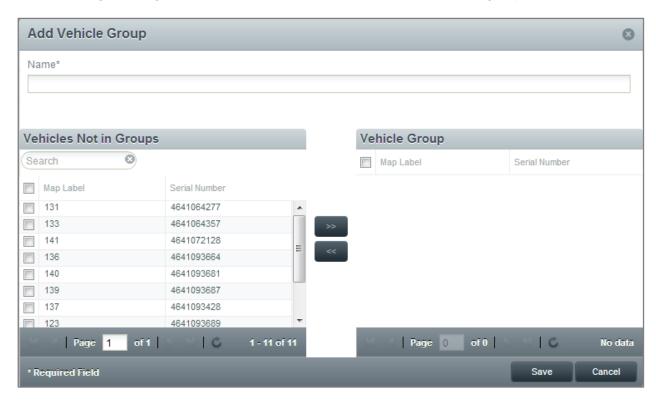
- 5. Click *Clear* to disassociate the *Device Serial* from the selected vehicle
- 6. Click Save

Creating a Vehicle Group

- 1. Select Vehicle Groups from the left side
- 2. Click Add Group



- 3. This opens the Add Vehicle Group window
- 4. Name the new Vehicle Group
- 5. Use the checkboxes to select all vehicles to be put in the new group
- 6. Click the right-facing arrow to move the selected vehicles into the new group



7. Click Save

Adding a Driver

- 1. Select **Drivers** from the left side
- 2. Click Add



- 3. This opens the *Add Driver* window
- 4. Fill out the required fields, marked with a *
- 5. Fill out the remaining fields (optional)



- 6. Click Save
- 7. Click *Clear* to reset the form and start again

Editing or Deleting a Driver

- 1. Select *Drivers* from the left side
- 2. Double-click the driver to be edited, or click the driver to be edited and click Edit



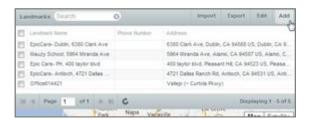
- 3. This opens the *Edit Driver* window
- 4. From this window, all elements of the driver can be edited



- 5. Click Save
- 6. Click **Delete** to permanently remove the driver from the system

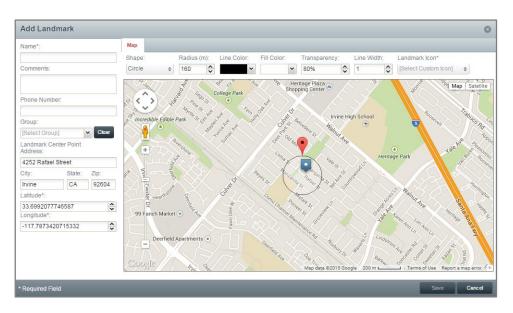
Creating a Landmark from the Admin Tab

- 1. Select Landmarks from the left side
- 2. Click Add



- 3. This opens the Add Landmark window
- 4. Fill out the required fields, marked with a *, and select a Landmark Icon from the dropdown
 - a. The *Latitude* and *Longitude* fields will default to the center of the map on the *Landmarks* page
 - b. If the address fields are filled out, the *Latitude* and *Longitude* fields will automatically populate

- 5. Fill out the remaining fields and assign the landmark to a *Group* (optional)
 - a. The fields above the map allows you to choose the landmark's **Shape**, **Radius**, **Line Color**, **Fill Color**, **Transparency** and **Line Width**
 - i. A *Line Width* of 0 will hide the landmark's borders



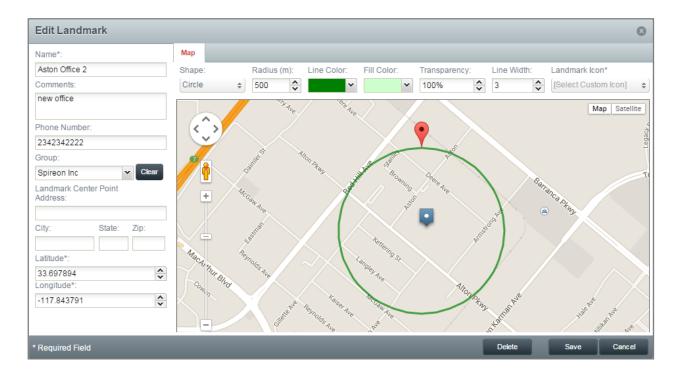
6. Click Save

Editing a Landmark

- 1. Select *Landmarks* from the left side
- Double-click the landmark to be edited, or click the checkbox next to the landmark to be edited and click *Edit*



- 3. This opens the *Edit Landmark* window
- 4. From this window, all elements of the landmark can be edited



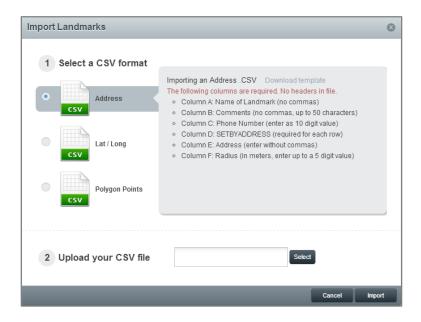
- 5. Click Save
- 6. Click **Delete** to permanently remove the landmark from the system

Importing Landmarks

- 1. Select Landmarks from the left side
- 2. Click Import



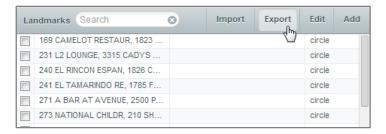
- 3. This opens the *Import Landmarks* window
- 4. Select a CSV Format
- 5. Follow the formatting guidelines displayed in the window
- 6. Select the CSV file using the Select button under step 2



7. Click Import

Exporting Landmarks

- 1. Select Landmarks from the left side
 - a. If no landmarks are selected, all landmarks will be exported
- 2. Click Export
- 3. This will automatically export a CSV of all the landmarks currently displayed
 - a. If the checkboxes have been used to select multiple landmarks, only those landmarks will be exported



Bulk Editing Landmarks

- 1. Select Landmarks from the left side
- 2. Click the checkboxes next to all landmarks to be edited, then click Edit



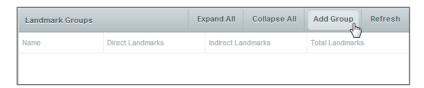
- 3. This opens the Bulk Edit Landmarks window
- 4. From this window, Group, Shape and Radius can be changed for all selected landmarks



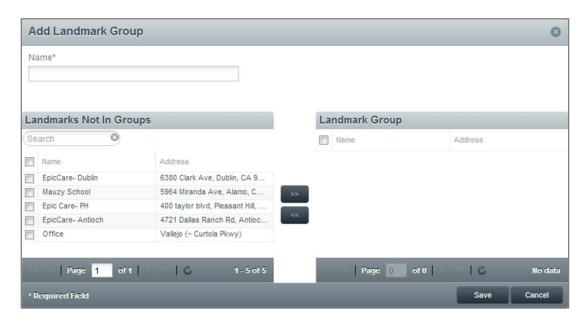
5. Click Save

Creating a Landmark Group

- 1. Select Landmark Groups from the left side
- 2. Click Add Group



- 3. This opens the *Add Landmark Group* window
- 4. Name the new *Landmark Group*
- 5. Use the checkboxes to select all landmarks to be put in the new group
- 6. Click the right-facing arrow to move the selected landmarks into the new group



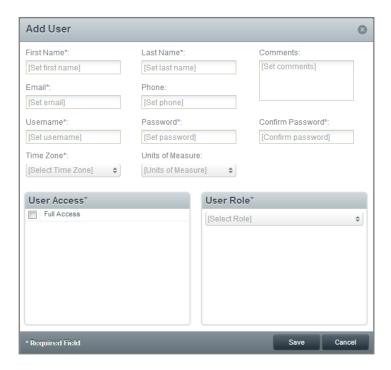
7. Click Save

Creating a User

- 1. Select *Users* from the left side
- 2. Click Add



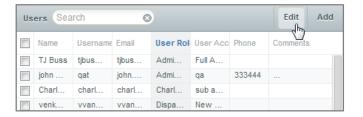
- 3. This opens the *Add User* window
- 4. Fill out the required fields, marked with a *
- 5. Fill out the remaining fields and assign a User Access and User Role



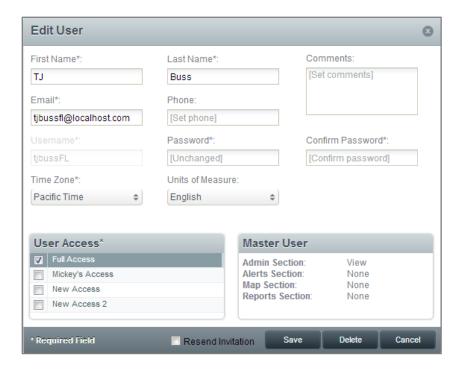
6. Click Save

Editing a User

- 1. Select *Users* from the left side
- 2. Double-click the user to be edited, or click the checkbox next to the user to be edited and click **Edit**



- 3. This opens the *Edit User* window
- 4. All fields can be edited, but the fields marked with a * must contain valid information



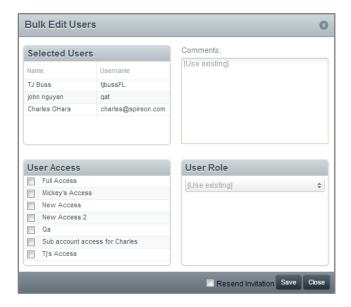
5. Click Save

Bulk Editing Users

- 1. Select *Users* from the left side
- Click the checkboxes next to all users to be edited, then click Edit



- 3. This opens the **Bulk Edit Users** window
- 4. From this window, *User Access* and *User Role* can be changed for all selected users

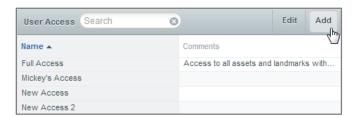


5. Click Save

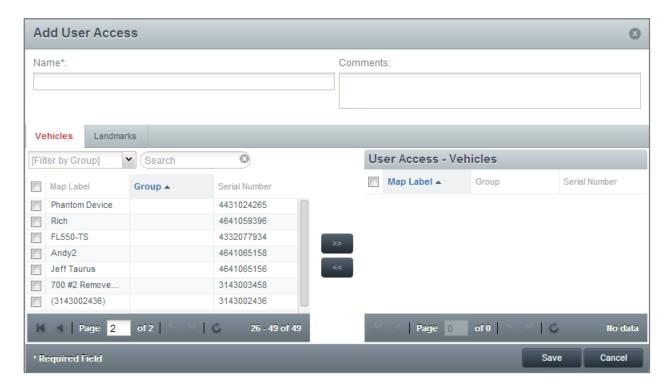
Adding a User Access

A User Access determines which vehicles and/or landmarks a user has access to

- 1. Select *User Access* from the left side
- 2. Click Add



- 3. This opens the Add User Access window
- 4. Choose a name for the new User Access
- 5. The Vehicles tab lists all vehicles available and can be searched or filtered by group
- 6. Use the checkboxes to select any vehicles to be included
- 7. Click the right-facing arrow to add those vehicles
- 8. The Landmarks tab lists all landmarks available and can be searched or filtered by group
- 9. Use the checkboxes to select any landmarks to be included
- 10. Click the right-facing arrow to add those landmarks



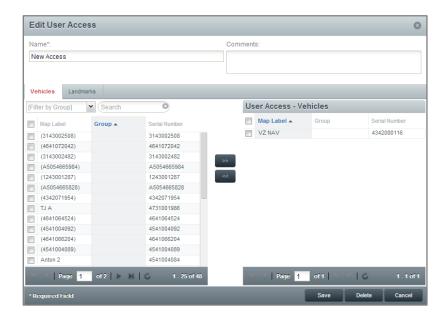
- 11. Click Save
- 12. The new User Access will now display in the list and can be assigned to users

Editing a User Access

- 1. Select *User Access* from the left side
- 2. Double-click the access to be edited, or click the checkbox next to one of the accesses listed, then click *Edit*



- 3. This opens the Edit User Access window
- 4. From this window, all elements of the selected User Access can be edited

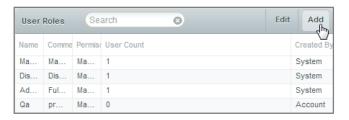


5. Click Save

Adding a User Role

A User Role determines what a user can view and/or modify with the vehicles and landmarks they have access to

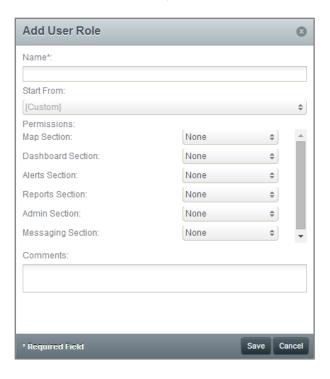
- 1. Select *User Roles* from the left side
- 2. Click Add



- 3. This opens the Add User Role window
- 4. Enter a Name for the User Role
- 5. Select a role in the **Start From** dropdown, or leave the dropdown at **[Custom]** to create a role from scratch
 - a. Manager can *Modify* the Map, Alerts and Reports sections
 - b. Dispatcher can *Modify* the Map and Alerts sections
 - c. Administrator can *Modify* all sections
- 6. Default roles cannot be edited
- 7. If you create a role from scratch, there are the following options for the *Map*, *Alerts*, *Reports* and *Admin* sections:
 - a. None the user will not see the section when they log in, they cannot view or modify any

information within that section

- b. View allows the user to view the selected section, but they cannot modify any data
- c. *Modify* allows the user to view and modify data within the selected section



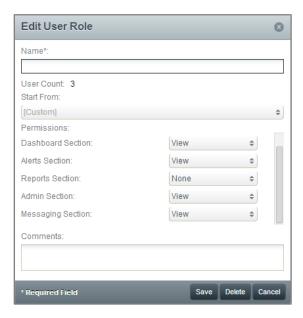
8. Click Save

Editing a User Role

- 1. Select *User Roles* from the left side
- 2. Double-click the User Role to be edited, or Click the User Role to be edited, then click Edit



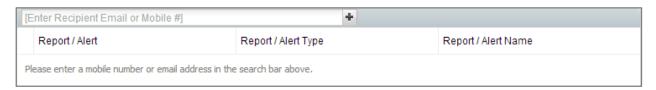
- 3. This opens the *Edit User Role* window
- 4. From this window, all elements of the selected User Role can be edited



5. Click Save

Removing a Recipient

1. Select *Recipients* from the left, then enter the email address or mobile number of the recipient you wish to remove

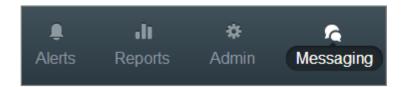


2. Use the **Delete** icon (a) to remove the email address or mobile number from the recipient list of any listed alerts or reports

@spireon.com			+		
Delete	Report / Alert Name	Report / Alert Type	Report / Alert	Created By	Saved / Scheduled ▼
9	by jn21	Workday Details	Report	jn21	The 1st day of every
D €	elete art	Maintenance Alert	Alert		Saved
	Maintenance Alert - Distance	Maintenance Alert	Alert		Saved
	Maintenance Alert - Engine Ho	Maintenance Alert	Alert		Saved
	Maintenance Alert - Time Perio	Maintenance Alert - T	Alert		Saved
	Reg 14-5 i2 All	Input	Alert	tjbussFL	Saved
	Daily Details	Daily Details	Report	tjbussFL	
	Idle (driver)	Idle (driver)	Report	tihussFl	

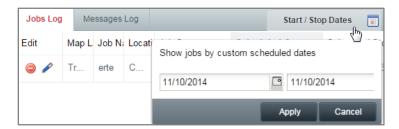
Messaging Tab

A *Messaging* tab has been added to user accounts that have Messaging-enabled vehicles. This new tab allows you to send jobs to a user's Garmin device.

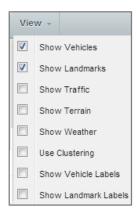


Changing the Map View

Use the Start/Stop Dates option at the top of the Jobs Log and Messages Log to specify a
date range. Only messaging data from the selected date range will display on the map and in the
Jobs and Messages Log



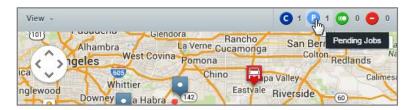
- 2. Click Apply
- 3. Select the View dropdown from the upper left corner of the map



- 4. Use the checkboxes to select the level of detail displayed on the map
 - a. Show Vehicles shows vehicles on the map
 - b. **Show Landmarks** shows landmarks on the map
 - c. **Show Traffic** shows current traffic information, which may not match conditions at the time a route was taken
 - d. Show Terrain shows terrain information
 - e. Show Weather shows current weather information, which may not match conditions at the

time a route was taken

- f. Use Clustering displays vehicles in small groups that will separate when a user zooms in
- g. Show Vehicle Labels shows vehicle label information on the map
- h. Show Landmark Labels shows landmark label information on the map
- 5. The job icon legend is at the top right of the map. Hovering over an icon will show text specifying which job status that icon represents

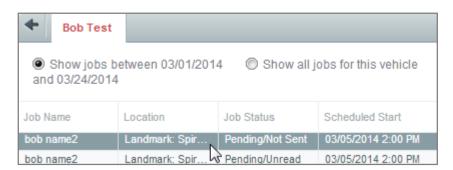


Jobs & Messaging Control Panel

- 1. The **Jobs & Messaging** control panel is located to the left of the map and displays all jobs scheduled during the selected date range
- 2. Under the *Map Label* column, the circle icon indicates whether the Garmin device is powered on (green) or off (red)

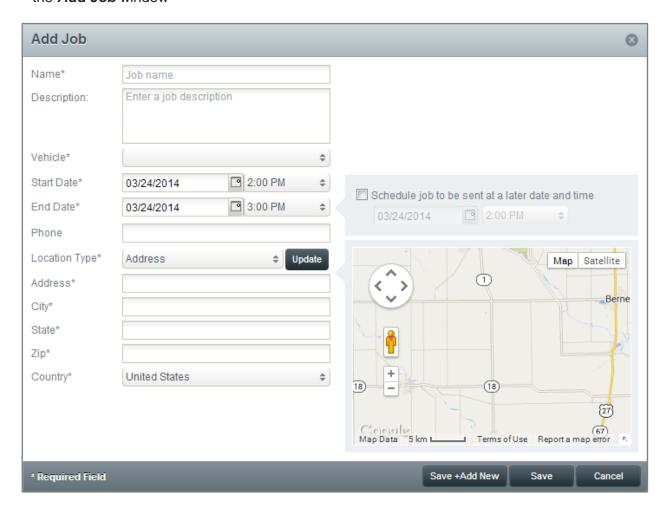


- 3. Double-clicking a vehicle will open that vehicle's job history. By default, only jobs within the **Start/Stop Dates** will display, but you can choose to display all jobs for the selected vehicle
- 4. Selecting a job from the history will re-center the map to that job's location



Adding a Job

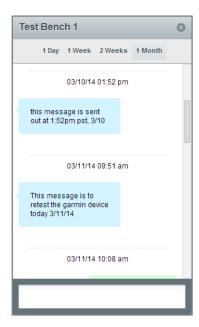
1. In the **Jobs & Messaging** control panel on the left side, click the in the upper right to open the **Add Job** window



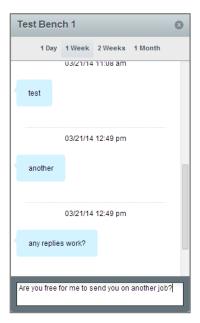
- 2. Fill out the required fields, marked with a *
 - a. Use the checkbox above the map to schedule the job to be sent at a later date and time
 - i. Note: The selected delivery date must be before the selected start date
- 3. Click Save + Add New to save this job and add another, or click Save to save the current job

Sending a Message

- 1. In the **Jobs & Messaging** control panel on the left side, click the **Create a new message** icon () next to the vehicle you need to send a message to
- 2. This will open a window containing all messages sent to or received from the selected vehicle
 - a. This window can be modified to display messages from the past 1 Day, 1 Week, 2 Weeks, or 1 Month

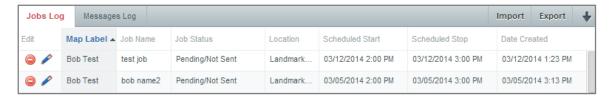


3. Use the text field at the bottom of the window to send new text messages to the selected vehicle



Jobs Log

 The Jobs Log is located below the map and displays all jobs scheduled during the selected date range (as defined by the Start/Stop Dates option at the top right of the map)



Selecting a job from the Jobs Log will re-center the map on that job's location and display job details

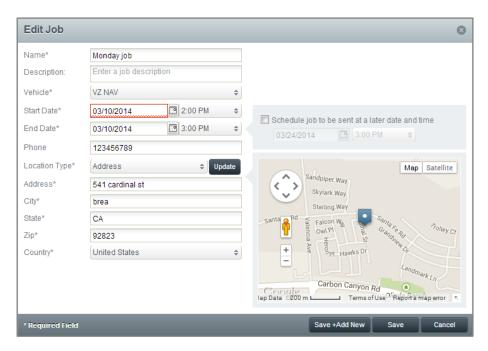


Editing or Deleting Jobs

- Jobs can be edited or deleted using the Delete job (

) and Edit job (

) buttons to the left of each job
- 2. Click the *Edit job* button will open the *Edit Job* window



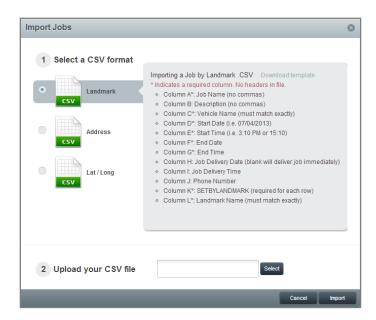
- a. From this window, all fields of the job can be edited
 - i. Note: The Start Date cannot occur before the current date
- b. Click Save

Importing Jobs

1. Click *Import* in the upper right of the *Jobs Log* to open the *Import Jobs* window



- 2. Select a CSV Format
- 3. Follow the formatting guidelines displayed in the window
- 4. Select a CSV file using the **Select** button under step 2



5. Click Import

Exporting Jobs

1. Click Export in the upper right of the Jobs Log



2. This will automatically export all jobs currently displayed in the **Jobs Log** as a CSV file

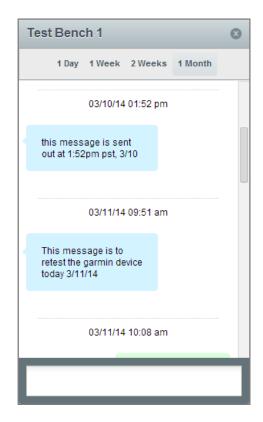
Messages Log

 The Messages Log is located below the map and displays all messages sent to vehicles during the selected date range (as defined by the Start/Stop Dates option at the top right of the map)

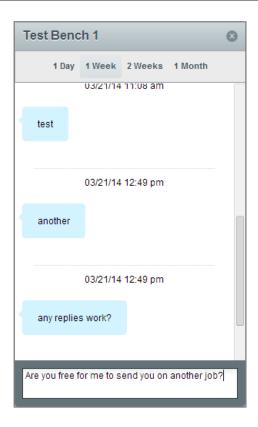


Viewing Message History and Sending Messages

1. Double-clicking a message from the *Messages Log* will open a window containing all messages sent to or received from the selected vehicle



- 2. This window can be modified to display messages from the past 1 Day, 1 Week, 2 Weeks, or 1 Month
- 3. Use the text field at the bottom of the window to send new text messages to the selected vehicle



Exporting Messages

1. Click *Export* in the upper right of the *Messages Log*



2. This will automatically export all messages currently displayed in the *Messages Log* as a CSV file

Fuel Card Add-On

The v2.6 release introduces our first-ever Fuel Card integration through Quarles Fleet Fueling. This card allows you to track your company's fuel purchases by vehicle through our application.

If you have any questions, or are interested in adding fuel cards to your account, please contact your customer service representative

Adding a Fuel Card to a Vehicle

1. Open the Add Vehicle or Edit Vehicle window to view the Fuel Card section



- 2. Select a *Fuel Type* from the dropdown. The fuel options are *Unleaded* or *Diesel*
- 3. Enter the Fuel Tank Capacity (gal), rounded to the nearest whole gallon
- 4. Enter the Account #
- 5. Enter the **Fuel Card** number
- 6. Click Save

Fuel Card Reports

Adding fuel cards to your account gives you access to three new reports, located under the *Reports* tab. These reports can be run via the same process as all other reports on the account.



- 1. The *Fuel Efficiency* report shows the miles traveled, gallons used, and mpg of the selected vehicle(s) during the specified reporting period.
 - a. A minimum of two fuel card transactions are required for a vehicle to calculate fuel efficiency
 - b. Fuel card transactions are assumed to fill the tank completely to calculate fuel efficiency.
- 2. The Fuel Exception report shows the number of transactions, number of exceptions, and the

- most frequent exception of the selected vehicle(s) during the specified reporting period

 3. The *Fuel Transaction Summary* report shows the number of transactions, total fuel cost, average cost per transaction, total gallons, and average cost per gallon for the selected vehicle(s) during the specified reporting period.

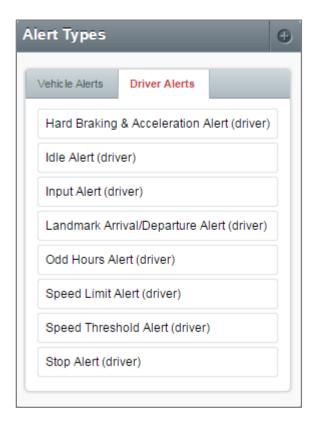
Driver ID Add-On

The v2.6 release introduces our new Driver ID add-on. With this add-on, you can track certain metrics by driver, as well as by vehicle.

If you have any questions, or are interested in adding Driver ID to your account, please contact your customer service representative

Driver ID Alerts Menu

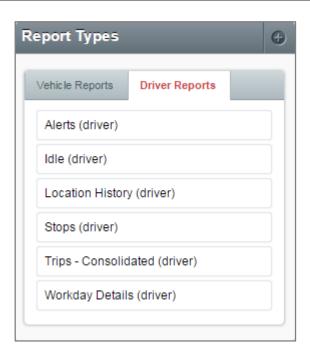
Adding Driver ID to your account will change the alerts available under the **Alerts** tab. Alerts will be separated by **Vehicle Alerts** and **Driver Alerts** menus



Alerts available under the **Driver Alerts** menu function the same way as traditional vehicle alerts, except that you specify the **Driver(s)** the alert applies to, rather than the **Vehicle(s)**.

Driver ID Reports Menu

Adding Driver ID to your account will change the reports available under the *Reports* tab. Reports will be separated by *Vehicle Reports* and *Driver Reports* menus



Reports available under the *Driver Reports* menu function the same way as traditional vehicle reports, except that you specify the *Driver(s)* the report applies to, rather than the *Vehicle(s)*.